



Pal Shikshan Sanstha's

St. Paul College

Behind VTC Ground, Ashelepada,
Near Ganpati Mandir, Uihasnagar – 421004.
(Affiliated to University of Mumbai)
NAAC Accredited

Internal Quality Assurance Cell (IQAC)

STUDENT SATISFACTION SURVEY (SSS) ON OVERALL INSTITUTIONAL PERFORMANCE

REPORT

ACADEMIC YEAR 2022-23

REPORT ON STUDENT SATISFACTION SURVEY(SSS)

ON OVERALL INSTITUTIONAL PERFORMANCE

Student satisfaction survey (SSS) is the analysis of overall thinking process of the learners/ students in an institute under Criteria 2 Teaching-learning process. NAAC has made it mandatory to collect feedback from students on Student satisfaction survey (SSS). In the academic year 2022-23, we have started adopting online feedback form using the Google form mechanism. After the feedback is collected it is analysed and discussed with the IQAC committee.

In the academic year 2022-23, there were 16 questions asked to learners to give feedback on Student Satisfaction Survey (SSS):

1. How would you rate the teaching in this college from 1-10 ?
2. The teacher's approach to teaching can best be described as
3. Do the teachers provide you with teaching notes and teaching aids ?
4. Are the reference books prescribed in the syllabus available in the Library for continuous upgrading of learning purpose.
5. How well were the teachers able to communicate?
6. Fairness of the internal evaluation process by the teachers
7. How well were your teachers equipped with Online learning System
8. In the eve of pandemic Corona viruses, is Virtual Teaching made available by your Teachers (Virtual teaching Platforms- Google meet, Zoom etc..)
9. The institution provides multiple opportunities to learn and grow
10. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
11. The teachers illustrate the concepts through examples and case studies.
12. The teachers identify your strengths and encourage you with providing right level of challenges.



13. Teachers are able to identify your weaknesses and help you to overcome them.
14. Teachers encourage you to participate in extracurricular activities.
15. The overall quality of teaching-learning process in your institute is very good.
16. Give two observation / suggestions to improve the overall teaching – learning experience in your institution.

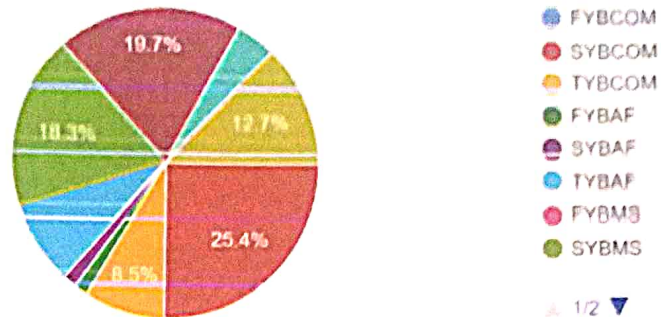
The total number of responses received from students in 2022-23 is 71.

The outcomes of SSS on overall institutional performance are as follows:

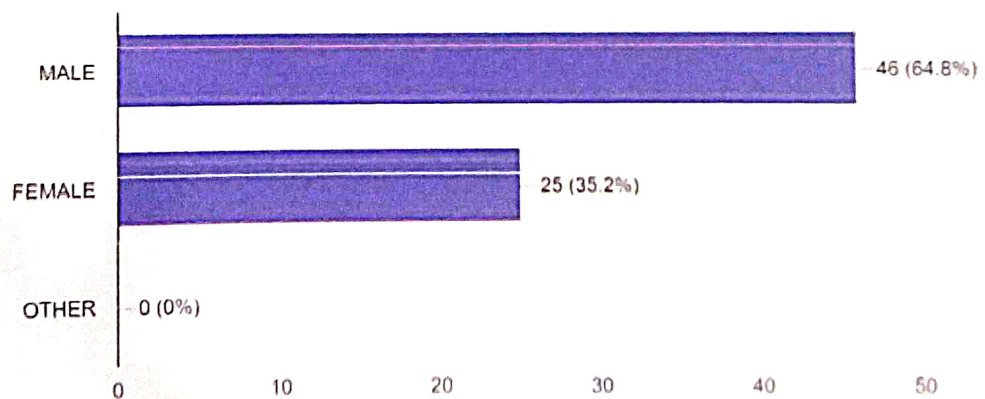
- Out of 71 learners, 31 i.e 44% learner say that the teacher's teaching approach is Excellent and 34 i.e 48% learners say the teaching approach is Good, this shows the overall approach of learning towards students is satisfactory.
- Around 63.4% i.e 45 learners out of 71 learner say that the teacher provide learners with the excellent teaching aids and notes by providing books and other study material.
- 40 learners i.e 57% learners say that the library facility of the institute is excellent in providing syllabus books.
- Around 68% learners say that the institute has excellent faculty teachers those are able to communicate excellently whenever necessary in times. Teachers solve the issues or any related problems by mentoring them at times. The overall feedback is satisfactory.
- Around 62% learners say that they are benefitted with the Lectures during pandemic period through Online platform like Zoom, Google meet etc. During pandemic situation, Institute have taken good effort to reach out student by providing overall quality in teaching process by using ICT tools. The assessment and evaluation process using online platform made it smooth in conduct of Examination.
- Around 61% students agree that teachers use excellent examples and case studies while explaining difficult and complex concepts and definitions.



CLASS:
71 responses

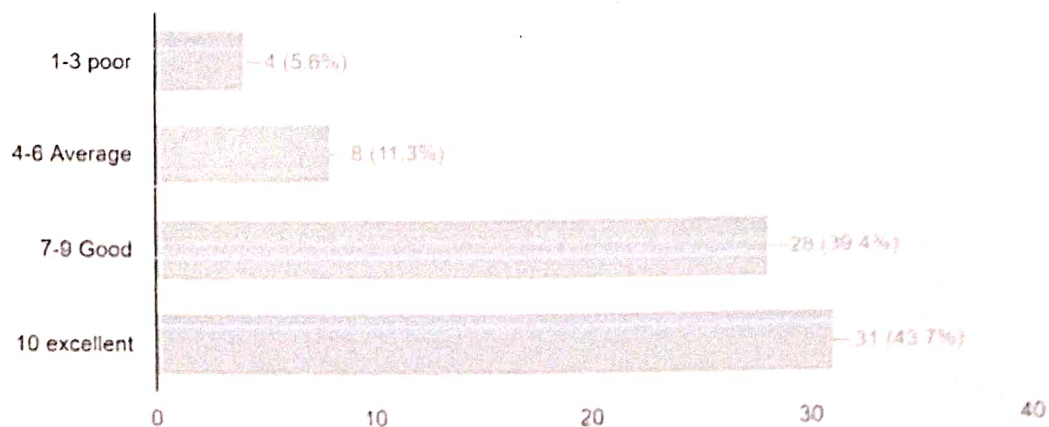


GENDER:
71 responses



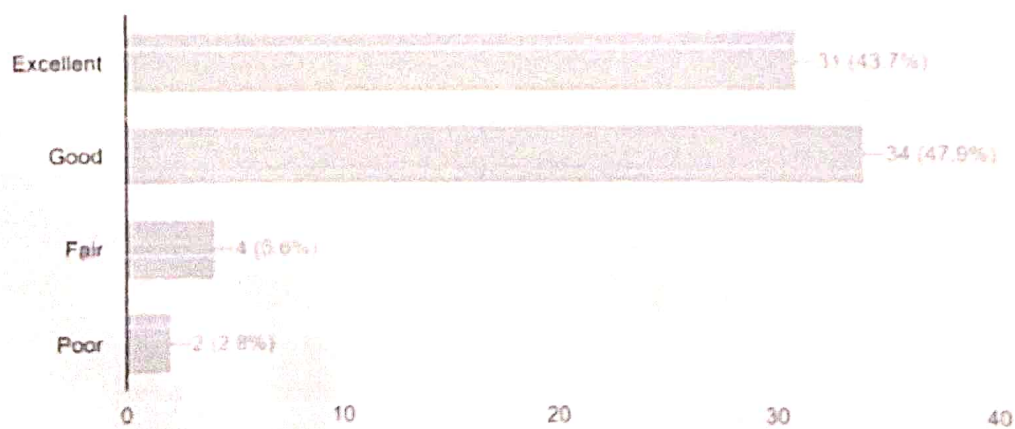
1. How would you rate the teaching in this college from 1-10 ?

0 / 71 correct responses



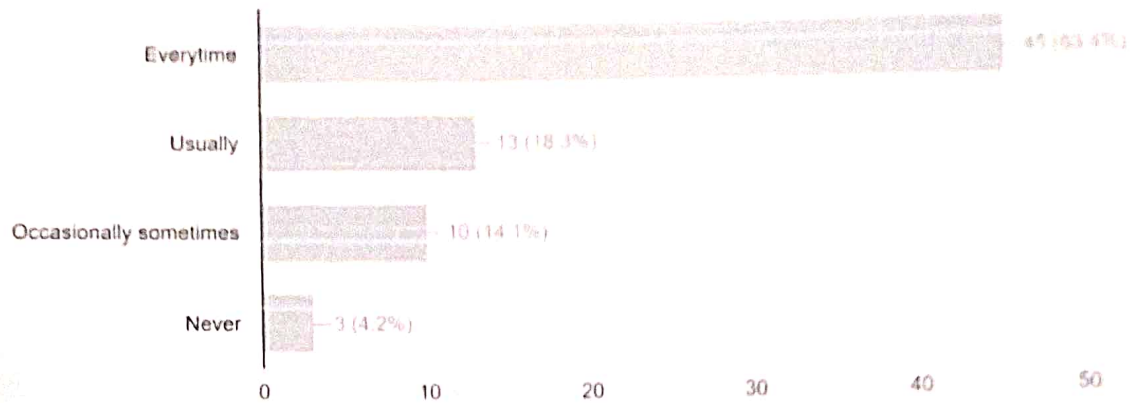
2. The teacher's approach to teaching can best be described as

0 / 71 correct responses



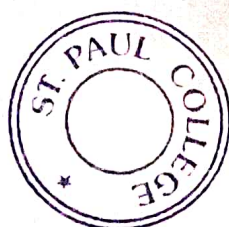
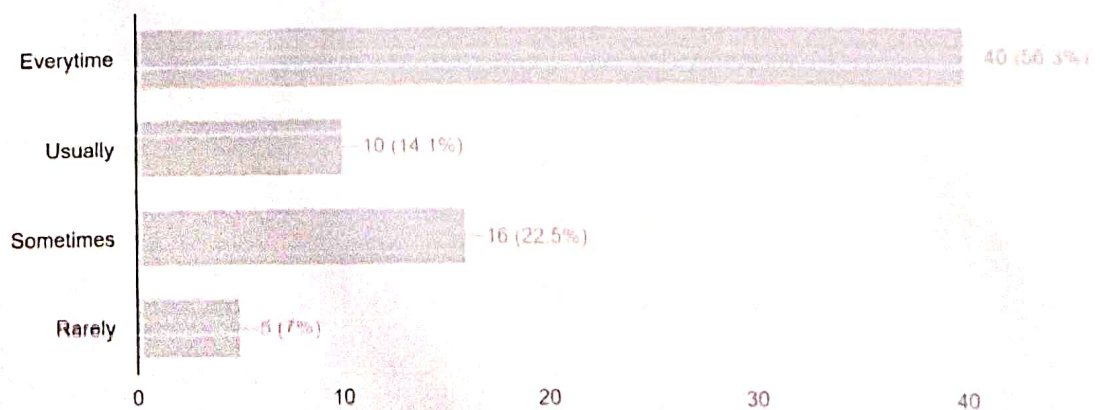
3. Do the teachers provide you with teaching notes and teaching aids ?

0 / 71 correct responses



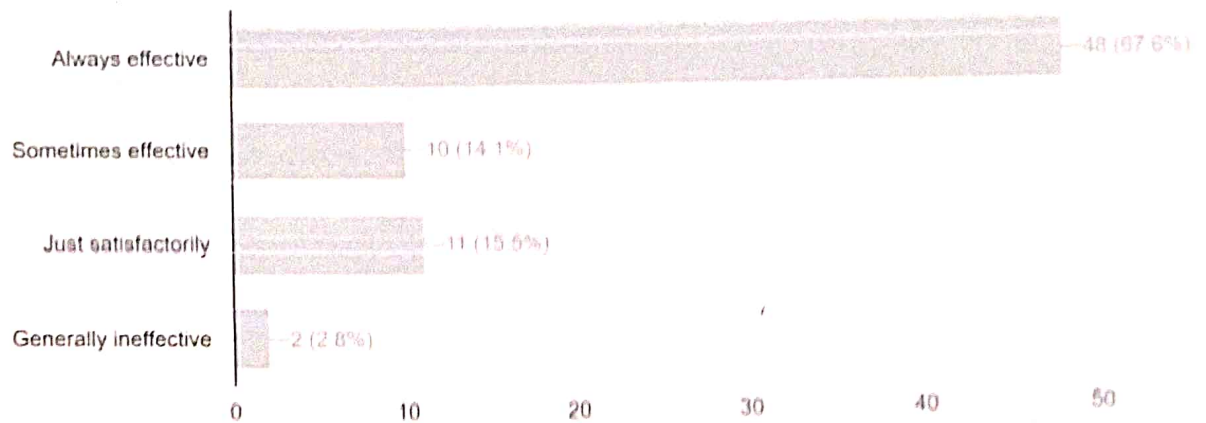
4. Are the reference books prescribed in the syllabus available in the Library for continuous upgrading of learning purpose.

0 / 71 correct responses



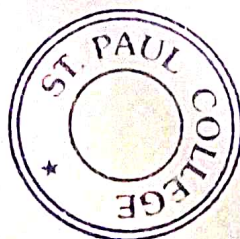
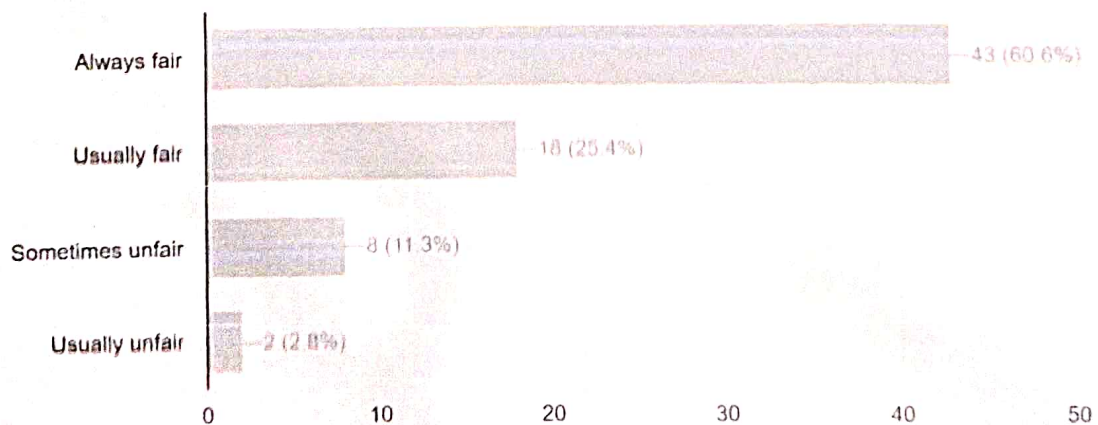
5. How well were the teachers able to communicate?

0 / 71 correct responses



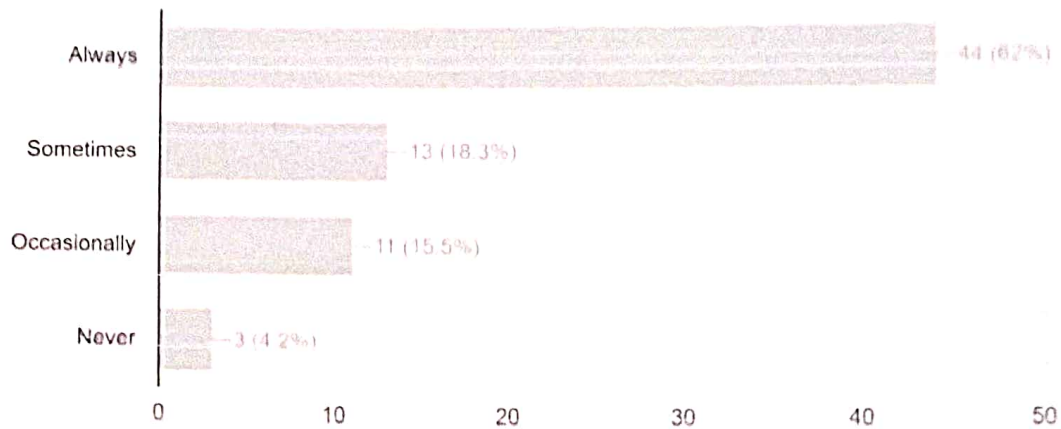
6. Fairness of the internal evaluation process by the teachers

0 / 71 correct responses



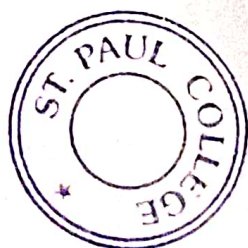
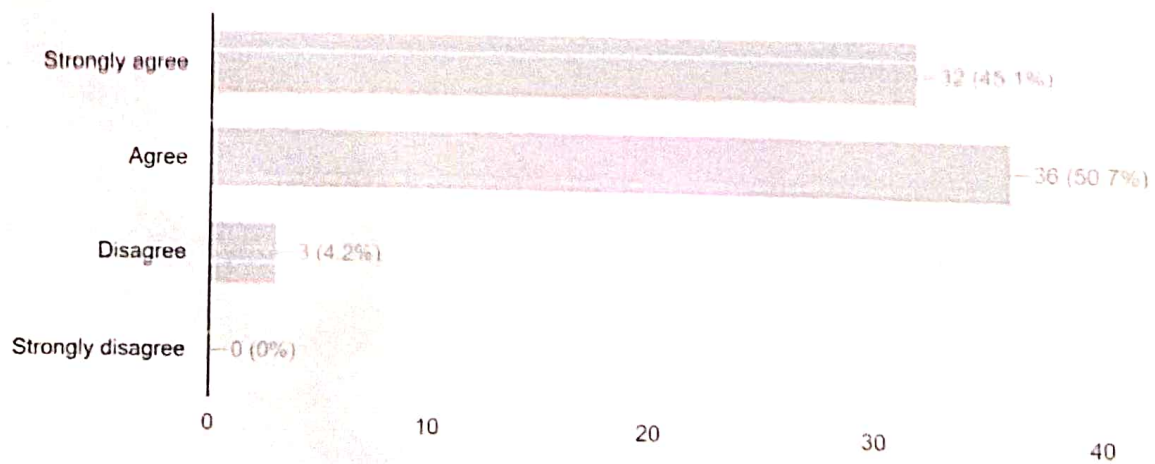
In the eve of pandemic Corona viruses, is Virtual Teaching made available by your Teachers (Virtual teaching Platforms- Google meet, Zoom etc..)

0 / 71 correct responses



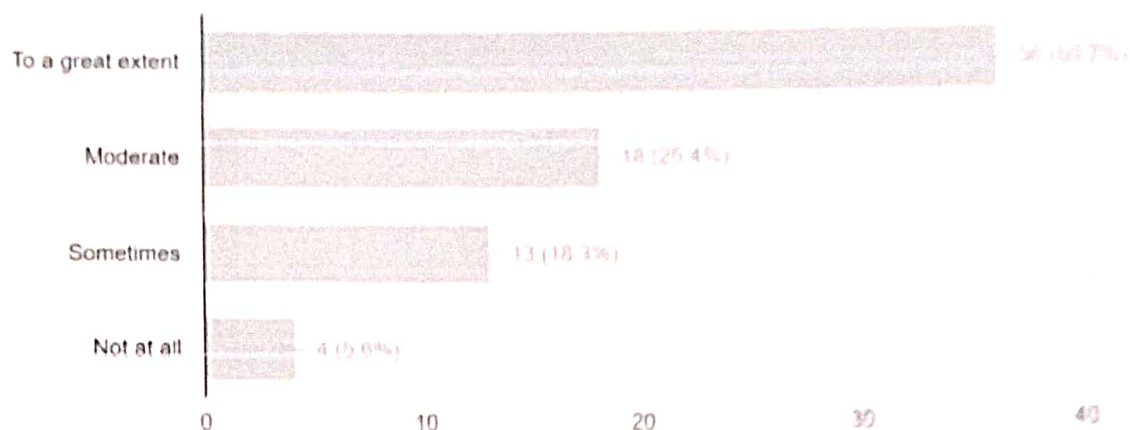
9. The institution provides multiple opportunities to learn and grow

0 / 71 correct responses



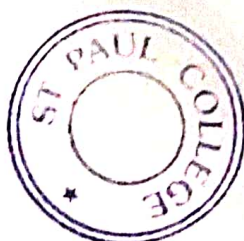
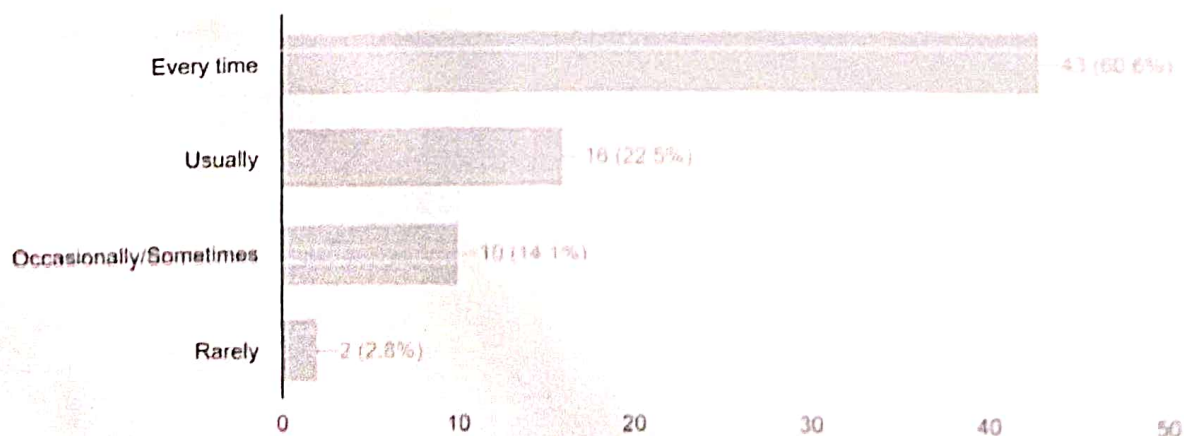
10. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

0 / 71 correct responses



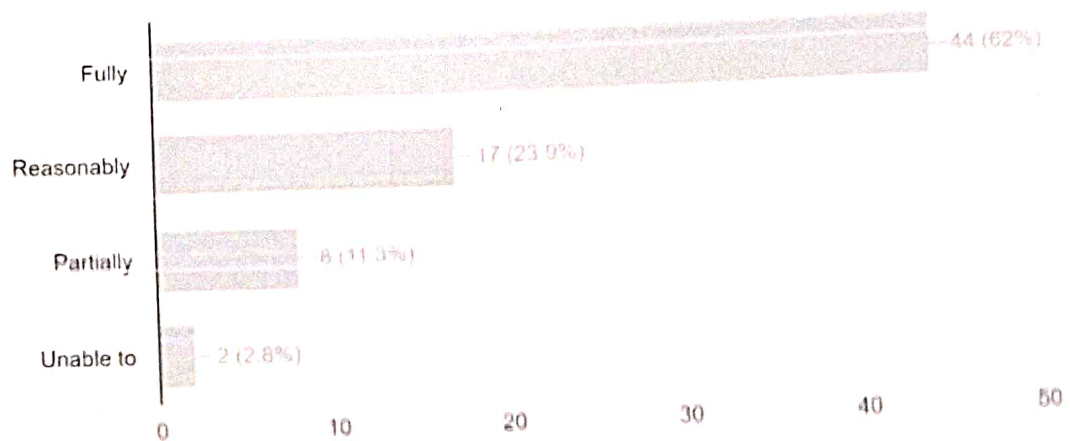
11. The teachers illustrate the concepts through examples and case studies.

0 / 71 correct responses



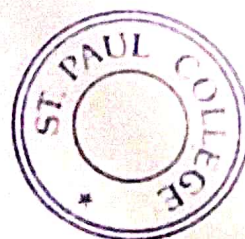
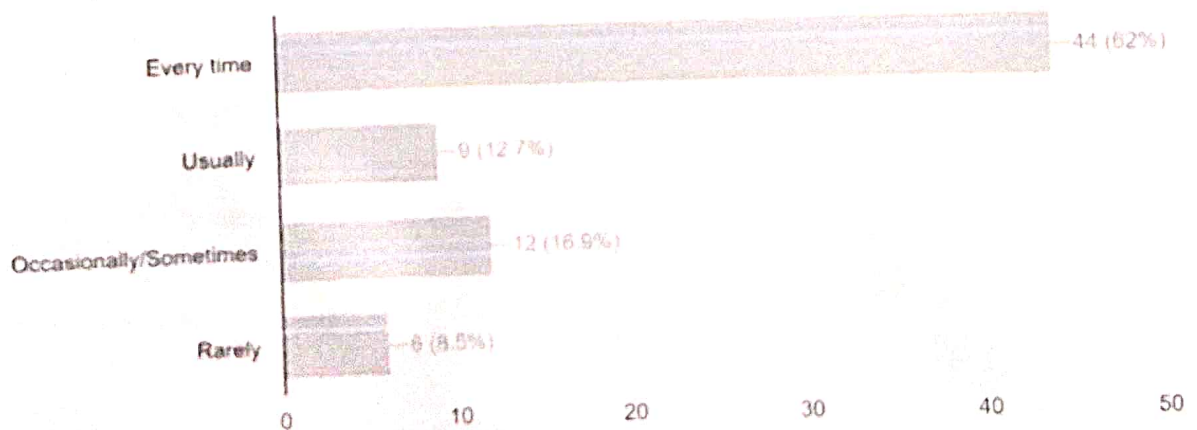
12. The teachers identify your strengths and encourage you with providing right level of challenges.

0 / 71 correct responses



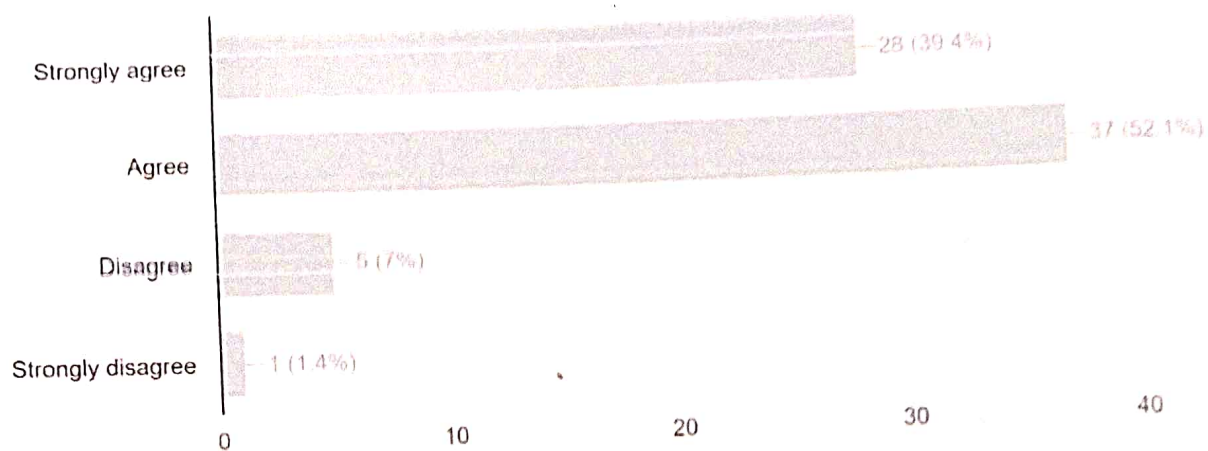
13. Teachers are able to identify your weaknesses and help you to overcome them.

0 / 71 correct responses



14. Teachers encourage you to participate in extracurricular activities.

0 / 71 correct responses



15. The overall quality of teaching-learning process in your institute is very good.

0 / 71 correct responses

